



TITLE OF TRANSPORT AND VALIDITY OF FARES:

- ▶ The general conditions of sale are available on www.altibus.com



SAFETY:

- ▶ Customers must take care of their own safety. They must be seated and fasten their seatbelt under penalty of a fine in case of control. The carrier declines any responsibility in case of non-compliance with the safety rules.
- ▶ It is strictly forbidden to unfasten seat belt and / or to stand up throughout the journey.
- ▶ It is strictly forbidden to speak or to distract the driver throughout the journey.



PRIORITY ACCESS:

- ▶ Priority in buses and stops is given to people with reduced mobility: people with a disability card, visually impaired persons, disabled persons not equipped with a disability card, pregnant women, people accompanied by young children, elderly people.
- ▶ The seats in the front are reserved for them.



SERVICES:

- ▶ Excluding priority access (see paragraph above), there is no space reserved on board buses.
- ▶ Boarding and disembarking are exclusively at stops and stations served by the shuttle.



DELAYS:

- ▶ The carrier can not be held responsible for delays resulting from congested roads (traffic, accident excluding his liability...), demonstrations, bad weather or in case of force majeure.
- ▶ Timetables and travel times are given for information only and are subject to change without notice.



OVERSIZE LUGGAGE : _

- ▶ Oversize luggage (skis, bikes) are admitted in the hold, subject to space and at the risk of the client. Air'py and the carrier disclaim any liability in case of breakage, loss or theft.



INFANTS :

- ▶ The carrier does not provide a car seat. It is advisable to bring a car seat. Otherwise, the carrier's liability can not be engaged.



ANIMALS:

- ▶ Small non-dangerous domestic animals (less than 5 kg) are tolerated provided they are transported in a closed basket kept on knees.
- ▶ Dangerous animals, including 1st and 2nd category dogs, are not allowed on board.
- ▶ Guide dogs for blind travelers are allowed on board.
- ▶ In any case, animals must not bother others customers and / or be an embarrassment to them and / or soil the coach in any way. The animal is under the responsibility of the customer.



ACCIDENT ABOARD THE BUS:

- ▶ To be taken into account by the company, any accident aboard the bus must be immediately reported to the driver.
- ▶ Emergency services' intervention is mandatory in case of injury.



PROHIBITION:

- ▶ In the bus, it is forbidden to: smoke; enter into a state of drunkenness or uncleanness; soil or degrade the material; spit in the vehicle; get on or off the vehicle outside designated stopping points; bother other travelers and / or the driver; operate or interfere with the closing or opening system of the doors; carry flammable, dangerous or illicit substances; sell ; beg; distribute leaflets and posters without permission; take away food and / or drinks in the vehicle.
- ▶ Transported customers are responsible for the damage caused by them to the vehicle or other passengers.



LOST AND FOUND:

- ▶ The customer is totally responsible for the effects he keeps with him aboard the bus.
- ▶ Anything found on board the bus or stops must be reported to driver.
- ▶ As part of the Vigipirate plan, any object left unattended will be the subject of a request for intervention to the police and may be destroyed immediately.



LUGGAGE:

- ▶ All checked baggage must be identified by a tag mentioning the customer's name and a telephone number.
- ▶ It is strongly discouraged to put valuables in the hold. In any case, the company can not be held responsible for the theft of objects placed in the hold (mobile phones, computers, laptops, jewelry, silver...).
- ▶ The carrier reserves the right to refuse baggage whose weight or dimensions are excessive, as well as those he considers prejudicial to the transport safety.
- ▶ Baggage exchange: any baggage inadvertently taken by the customer is from his responsibility. Any costs incurred by this error will be borne by the responsible customer.